

# Transfer of Post 9/11 GI Bill Education Benefits (TEB)

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## Process Guide and FAQs

Updated

18 February 2021

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# TEB Process 101

- **Enlisted Service Obligation:** Check your ESR to ensure sufficient time remains to EAOS/SEAOS. Reenlist if necessary. (Extensions – see next slide)
- **Statement of Understanding (SOU):** All hands must complete the Post 9/11 (SOU) on MyNavy Education  
<https://myeducation.netc.navy.mil/webta/home.html#nbb> before submitting request on milConnect.
- **Officer Service Obligation:** The SOU is an officer's agreement to serve four additional years to be eligible for TEB. 4-year obligation doesn't begin until TEB submission is completed in milConnect. Obligation runs concurrently with other obligations (e.g. bonus, education).
- **Submit Request on milConnect:** <https://www.dmdc.osd.mil/milconnect>
  - **Enlisted:** No later than 30 days following a 4-year reenlistment (and after completing the SOU), submit TEB request in DMDC milConnect.
  - **Officers:** At any time after completing the SOU. Starts 4-year obligation "clock"
- **Verify Status:** Within 3-5 days, log in to milConnect to verify status of request.



# Enlisted Service Obligation

- Member's EAOS/SEAOS must be at least 47 months beyond the TEB request date (given the 30-day grace period following reenlistment).
- Normally obtained through reenlistment. TEB is not a qualifying condition to extend per MILPERSMAN 1160-040.
- Extensions for qualifying conditions that result in a SEAOS at least 48 months past TEB request date are acceptable for TEB.
- Sailors reenlisting for 5 or 6 years must submit their TEB request within 1 or 2 years of that reenlistment, respectively, to ensure they have 4 years remaining on contract at the time of submission. Best practice is to submit immediately, if you have at least one eligible dependent.
- Note: If member's EAOS/SEAOS is beyond their HYT for their pay grade, NSIPS must indicate an authorized HYT waiver before TEB can be approved. Member must be eligible to serve the full 4 years.

**Officer Obligation Next Slide**



# Statement of Understanding (SOU)

- **All Hands requirement before submitting TEB request in milConnect.**  
**No SOU = No TEB. No exceptions.**
- Use your CAC to log in to the MyNavy Education web site at:  
<https://myeducation.netc.navy.mil/webta/home.html#nbb>.
- Update contact information, read the entire SOU and click “I Agree.”
- After clicking “I Agree” a link with instructions to proceed to DMDC milConnect to initiate a TEB application will appear. If TEB request was submitted BEFORE the SOU, you will need to resubmit TEB request.
- Officers: SOU must be completed regardless of any other service obligation (e.g. education, bonus).
- Officers and SELRES: SOU must be completed regardless of prior completion of a Page 13 if not yet approved for TEB.



# MyNavy Education SOU Button

← → ↻ <https://myeducation.netc.navy.mil/webta/home.html#nbb>

MyNavy Education Home

Tuition Assistance

NCPACE

Education History

Profile

## Welcome to MyNavy Education



Tuition  
Assistance



NCPACE



Education  
History



Profile



USMAP



Navy COOL



Post 911(SOU)



# Submit Request on DMDC milConnect

- Follow the link after completing the Post 9/11 SOU, or
- Log directly into DMDC milConnect: <https://www.dmdc.osd.mil/milconnect>
- Select the Transfer My Education Benefits tile.

## I want to...

[Update personal contact info](#)[Manage Health Benefits](#)[? Update family members in DEERS](#)[Transfer my education benefits](#)[Update work contact info \(GAL\)](#)[Manage my SGLI](#)[View my health care coverage](#)[Obtain proof of health coverage](#)[Retrieve my correspondence](#)

Don't see what you are looking for? Browse the menus, search or check our [FAQ](#).

[More Goals ▾](#)

- **On the application page, read the “Message from Your Service Component” for important information.**



# Submit Request on DMDC milConnect cont

- Select the Post-9/11 GI Bill acknowledge block.
- Allocate months to each family member desired.
  - Best practice is to allocate at least 1 month to each eligible family member.
- Read and check each acknowledgement.
- Click “Submit” - If you don’t click “Submit”, you haven’t applied!
- Verify status changes to “Submitted” and save a screen shot!





# Verify Status of Application

- It is imperative that you log in to milConnect within 3-5 days to verify status.
- If *“Request Approved”*, download or print Approval Form and put it somewhere safe.

Transfer of Education Benefits ?

TEB FAQs Contact Us

Sponsor

Name: [redacted]  
Rank: [redacted]  
Status: Request Approved  
Status Date: 2009-07-09  
Obligation End Date: 2009-08-02

Approval Form  
Next Steps

- If *“Request Rejected”*, note the reason and take corrective action immediately.

Transfer of Education Benefits ?

TEB FAQs Contact Us

Sponsor

Name: JORDAN THEO DOORMAN  
Rank: CPT  
Status: Request Rejected  
Status Date: [redacted]  
Obligation End Date: 2019-05-14

Next Steps





# TEB Rejection and Corrective Action

- If “*Request Rejected*”, correct the discrepancy and **reapply**.

## Most Common Rejection Reasons

milConnect Rejection	Possible Causes	Corrective Action
Disapproved - SM has not committed to the required additional service time.	<ol style="list-style-type: none"> <li>1. Didn't complete SOU</li> <li>2. Doesn't have 4 years remaining (or waited &gt;30 days after 4 year reenlistment to submit.</li> <li>3. Not retainable for 4 years due to policy or statute.</li> <li>4. Selected for LDO/CWO and promotion date not in NSIPS</li> </ol>	<ol style="list-style-type: none"> <li>1. Complete SOU and resubmit if still within 30 days after 4 yr reenlistment</li> <li>2. Reenlist again. See MPM 1160-030.</li> <li>3. Ineligible unless becomes retainable and incurs required additional service</li> <li>4. Open ticket with MNCC</li> </ol>
Disapproved - SM does not have 6 yrs in the Armed Forces.	Member does not have 6 qualifying years of service in the Armed Forces.	Reapply after 6 qualifying years and incurring required additional service
Disapproved - SM has no qualifying Post 9/11 active service time.	Normally for SELRES whose records don't indicate 90 aggregate days of qualifying AD	Contact CNRFC N1C2 Education Benefits Section for assistance.

- Obligation will be based on approval date after reapplication. TEB requests cannot be back-dated for any reason, including to former Page 13 date or original TEB application date.



# Approval Documented in NSIPS

- After your TEB is approved, your Obligation End Date will be documented in the Retirements and Separations (R&S) Section of NSIPS, viewable by NSIPS Command Reviewers and Command Separation Specialists.

[Favorites](#)   [Main Menu](#)   >   [Retirements & Separations NPC](#) >

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**NSIPS**  
NAVY STANDARD INTEGRATED PERSONNEL SYSTEM

### Member's Obligated Service End Dates

Dept ID: \_\_\_\_\_  
 DSC: 100      Present for Active Duty  
 EDIPI: \*\*\*\*\*

Obligated Service End Dates	
Special Programs	<input type="text"/> [X]
Bonus	<input type="text"/> [X]
Tuition Assistance	<input type="text"/> [X]
Education	<input type="text"/> [X]
Post-9/11 GI Bill TEB	07/10/2023 [X]
Montgomery GI Bill (MGIB)	<input type="text"/> [X]
Minimum Tour for Separation	<input type="text"/> [X]
Mandatory Retirement/Fleet Reserve Date	<input type="text"/> [X]

**Last Updated By**

OprId: DA      Date/Time: 03/11/2020 1:31:49PM  
 Name: DMDC TOED INTERFACE



# Retirement and Separation

- Once approved for TEB, any request for voluntary separation, resignation, retirement, or transfer to Fleet Reserve will be flagged if the requested date is before your TEB Obligation End Date.

Request Details	
Process Type:	Original
Requested Type:	Fleet Reserve
Requested Date:	09/30/2021
Created On: 02/13/2021 12:36:29.000000PM	
Is the Service Member currently serving on an Overseas Tour with DoD sponsored (funded) Accompanied with Dependents tour? No	
Current Routing Status: Pending Command Review	
Eligibility Result	
Further evaluation and determination may be required by NPC or higher authority to determine eligibility for Fleet Reserve. Below are the specific preliminary eligibility check results:	
Requested Date occurs before the following Obligated Service End Dates: Post-9/11 GIB (7/10/2023).	View Waivers
I understand that I may be financially indebted to the Government of the United States. I understand that if indebtedness does exist, I may be required to repay the amount as determined by the Navy.	NPC Evaluation
The system lacks the following Obligated Service End Dates: Special Program, Bonus, Tuition Assistance, Education. Further evaluation and determination by NPC may be required.	Cannot Waive
Total Time in Service meets minimum required 20 years, 0 months, 0 days. Earliest qualifying date is 9/27/2021.	
Minimum Tour for Separation is on or before Requested Date	
Requested Date occurs before EAOS (10/11/2022).	Cannot Waive
Retirement date is on or before Statutory Date: 7/14/2030, or is not greater than the last day of the month in which the service member reaches their Statutory date.	Check Passed



# Retirement and Separation cont

- If a member receives this warning, one of the following actions must occur:
  - **Change the date:** New date must meet or exceed the TEB Obligation End Date
  - Consequence: Dependents **retain TEB eligibility**.
  - **Revoke TEB:** If **no dependents have used transferred benefits** and member does not want to change their requested date, they must:
    - Log in to DMDC milConnect and revoke all transferred benefits from dependents
    - Take a screen shot of the revocation
    - Upload the screenshot into NSIPS R&S request
  - NPC will subsequently reject the member's TEB request to ensure benefits are not reallocated after the fact.
  - Consequence: Dependents **lose TEB eligibility**, but **avoid indebtedness**.
  - **Withdraw Request or Change the Date:** If any dependents have used any amount of transferred benefits, member must withdraw the request or change the requested date to meet or exceed the TEB Obligation End Date.
  - Consequence: Dependents **retain TEB eligibility and avoid indebtedness**.



# FAQs

- Q: Why should I transfer my benefits now? My spouse has a degree and my kids are too young.
- A: It's never too early to transfer benefits. You don't lose them, as you can always take unused benefits back to use yourself. The future is uncertain and many factors could make you ineligible to transfer the benefits (e.g. HYT, force reductions, illness or injury that prevents continued service). It is always best to take advantage of TEB at your earliest eligibility. There's nothing to lose.
- Q: What if my EAOS/SEAOS is slow to update in NSIPS?
- A: **Do not wait more than 30 days** after reenlisting for 4 years to complete the SOU and submit your TEB request. **We can correct your TEB status once your record updates. We can't waive the 30-day rule.** Best practice is to complete the SOU and milConnect application within 10 days after reenlisting, especially if you have good connectivity and access to a CAC reader.
- Q: What if I wait over 30 days after reenlisting to submit my TEB request?
- A: If you reenlisted for 4 years and waited over 30 days to submit your TEB request on milConnect, you must reenlist again. See MILPERSMAN 1160-030 for early reenlistments.



# FAQs

- Q: What if I need a new CWAY quota to reenlist early?
- A: Use the special circumstance reason for request and contact your ECM.
  
- Q: Will my SRB be impacted if I reenlist early?
- A: Current SRB payments won't be affected, but subsequent reenlistment could affect future SRB award calculations. Options:
  - Reenlist as soon as possible and accept that future SRB may be lower, understanding that TEB is a tax free VA benefit that grows with tuition rates and BAH.
  - Wait until the next SRB zone to reenlist and transfer benefits, but assume the risk of becoming ineligible for TEB at a later date (e.g. injury, illness, force reductions, HYT)
  
- Q: If I have a remaining TEB obligation can I voluntarily retire/transfer to the Fleet Reserve before my TEB Obligation End Date?
  - A1: If dependents have used any transferred benefits, you may not voluntarily retire or transfer to Fleet Reserve before your Obligation End Date.
  - A2: If no dependents have used any transferred benefits, log in to milConnect, revoke all transfers, print a screen shot of the revocation and upload into NSIPS R&S.



# FAQs

- Q: I plan to reenlist on deployment and I'm concerned about connectivity.
- A: Contact PERS 311 (via MNCC) or CNRFC **prior to deploying**. They will instruct you to complete the SOU and submit your TEB request on milConnect before deploying, which they will place in a pending status to be approved after you notify them of your reenlistment and your EAOS updates in NSIPS.
  - PERS 311: askmncc.fct@navy.mil      CNRFC: cnrfc\_post911gib.fct@navy.mil
- Q: What if I only have a spouse and no children (or a child and no spouse)?
- A: Once you transfer benefits to one eligible dependent (even just 1 month), any future eligible dependent can be added while you are still in the Armed Forces with no additional obligation.
- Q: We are dual mil couple with no children and are eligible for our own benefits. Can we transfer benefits to each other now and allocate benefits to future children?
- A: Yes. DEERS requires military spouses to be listed in each others DEERS records, which will allow you to assign months to your spouse in milConnect. Then any member still in the Armed Forces when children are added may allocate benefits with no additional obligation.



# FAQs

- Q: We are dual mil couple. Can we both transfer benefits to our children?
- A: Yes, the children must be listed in both sponsors' DEERS, one with benefits. A dependent child can receive and use more than 48 months of benefits because benefit eligibility is determined by the sponsor.
  
- Q: Who can I call if I believe there is an error in my TEB (approval status or obligation end date)?
  - A1: Active duty and FTS who believe you followed all applicable policy and believe there is an error, please submit a trouble ticket with MyNavy Career Center (1-833-330-6622).
  - A2: Selected Reserve who believe you followed all applicable policy and believe there is an error, email [cnrfc\\_post911gib.fct@navy.mil](mailto:cnrfc_post911gib.fct@navy.mil).
  
- Q: Who can I call if there is an error in my dependent's GI Bill benefit payments?
- A: Your dependent must contact the VA directly. The VA won't speak to the sponsor about the dependent's benefits due to privacy regulations. If the sponsor is present with the dependent, the dependent can authorize the VA rep to speak with the sponsor. VA can be reached at 1-888-442-4551 M-F 0800-1900 ET.